

General Terms and Conditions for the Procurement of Goods and Services by Norma Precision Inc. (GTC-P USA)

1. Scope and validity

- 1.1 These GTC-P USA provide for the conclusion, content and performance of contracts for the procurement of Goods and/or Services by Norma Precision Inc. ("NORMA").
- 1.2 These GTC-P USA shall be considered accepted if the supplier of such Goods and/or Services ("Supplier") submits an offer to NORMA or confirms an order by NORMA. General terms and conditions of the Supplier are explicitly excluded.
- 1.3 These GTC-P USA, together with the purchase order ("Order") placed by NORMA for Supplier's Goods and/or Services constitute the contract ("Contract") between NORMA and the Supplier (collectively, the "Parties"). The application of these GTC-P USA may only be modified by agreement in writing between the Parties.
- 1.4 The Contract contains the entire agreement between the Parties with respect to the procurement of Goods and Services and supersedes all prior agreements and understandings between the Parties for those Goods and Services.
- 1.5 Should any provision of the Contract be deemed incomplete, legally invalid or unenforceable, such provision may be severed from the Contract and be replaced by a closely equivalent provision as possible. The remaining terms of the Contract shall remain in full force and effect.

2. Offer and Order

- 2.1 The offer by the Supplier ("Offer") is free of charge to NORMA.
- 2.2 The Offer is binding during the period mentioned in the Offer. If there is no respective information, Supplier shall be bound for four (4) months from the date of the Offer.
- 2.3 Orders by NORMA are binding only if they are placed in writing or subsequently confirmed in writing. Electronic orders and order confirmations are considered equivalent.

3. Delivery of Goods and performance of Services

- 3.1 Supplier shall deliver the Goods in the quantities and on the date(s) specified in the Order or as otherwise agreed in writing by the Parties ("Delivery Date"). If no Delivery Date is specified, Supplier shall deliver the Goods within fourteen (14) calendar days of Supplier's receipt of the Order. If Supplier fails to deliver the Goods in full on the Delivery Date, NORMA may terminate the Contract immediately by providing written notice to the Supplier and the Supplier shall indemnify NORMA against any losses, claims, damages, and reasonable costs and expenses directly attributable to Supplier's failure to deliver the Goods on the Delivery Date. Alternatively, at its sole discretion, NORMA may elect to "cover" Supplier's failure to deliver by purchasing equivalent goods from another supplier and recover any difference in price, cost or loss from Supplier. NORMA has the right to return any Goods delivered prior to the Delivery Date at Supplier's expense and Supplier shall redeliver such Goods on the Delivery Date.
- 3.2 Supplier shall pack all Goods for shipment according to NORMA's instructions or, if there are no instructions, in a manner sufficient to ensure that the Goods are delivered in undamaged condition. Supplier shall provide NORMA prior written notice if it requires NORMA to return any packaging material. Any return of such packaging material shall be made at Supplier's risk of loss and expense.
- 3.3 Supplier shall provide the Services to NORMA as described and in accordance with the schedule set forth in the Contract and in accordance with the terms and conditions set forth in these GTC-P USA.

- 3.4 Supplier shall maintain complete and accurate records relating to the provision of the Services under the Contract, including records of the time spent and materials used by Supplier in providing the Services in such form as NORMA shall approve. During the term of the Contract and for a period of two (2) years thereafter, upon NORMA's written request, Supplier shall allow NORMA to inspect and make copies of such records and interview Supplier personnel in connection with the provision of the Services.
- 3.5 Supplier shall ensure that all persons, whether employees, agents, sub-contractors, or anyone acting for or on behalf of the Supplier, are properly licensed, certified or accredited as required by applicable law and are suitably skilled, experienced and qualified to perform the Services.
- 3.6 Supplier shall ensure that all of its equipment used in the provision of the Services is in good working order and suitable for the purposes for which it is used, in compliance with all relevant legal standards and that it meets or exceeds the standards specified by NORMA.
- 3.7 Supplier acknowledges that time is of the essence with respect to Supplier's obligations hereunder and the timely delivery of the Goods and Services, including all performance dates, timetables, project milestones and other requirements in the Contract.
- 3.8 Supplier shall ensure add Insurance

4. Execution

- 4.1 Supplier shall inform NORMA regularly about the work progress and in particular shall obtain all required licenses and permits. Supplier shall inform NORMA immediately regarding any circumstances which may delay or jeopardize Supplier's contractual performance, including any change of production sites, sub-contractors and sub-suppliers.
- 4.2 If Supplier must enter or access NORMA's premises to provide the Services, Supplier shall comply with NORMA's rules, regulations and policies, including security procedures concerning systems, data and remote access thereto; building security procedures, including areas or systems with restricted access for security reasons; and general health and safety practices and procedures.

5. Sub-contractors and Sub-suppliers

- 5.1 Supplier shall obtain NORMA's written consent, which NORMA, in its sole discretion, may withhold, prior to entering into agreements with or otherwise engaging any person or entity, including all sub-contractors of Supplier, to provide any Goods or Services to NORMA (each such approved sub-contractor or other third party, a "Permitted Sub-contractor"). NORMA's approval shall not relieve Supplier of its obligations under the Contract, and Supplier shall remain fully responsible for the performance of each such Permitted Sub-contractor and its employees and for their compliance with all of the terms and conditions of the Contract as if they were Supplier's own employees. Nothing contained in the Contract shall create any contractual relationship between NORMA and any of Supplier's Permitted Subcontractors.
- 5.2 NORMA may direct Supplier to hire a specific sub-contractor (a "Required Sub-Contractor"). In such case, Supplier shall be relieved of liability for any inadequate performance by such Required Sub-Contractor, if Supplier can reasonably demonstrate that it properly supervised and oversaw the Required Subcontractor.
- 5.3 Upon request, Supplier shall disclose its sub-suppliers to NORMA.

6. Compensation

- 6.1 The price of the Goods and Services is the price stated in the Order ("Price"). If no Price is included in the Order, the Price shall be the price set out in Supplier's published price list in force as of the date of the Order.
- 6.2 The Compensation paid to Supplier is intended to fully compensate Supplier for its proper and complete performance as required by the Contract. Unless otherwise specified in the Order, the Price includes all packaging,

transportation costs to the delivery location, insurance, customs duties and fees and applicable taxes, including, but not limited to, all sales, use or excise taxes, installation, testing and documentation costs, costs for any potential initial instruction, its expenses (particularly for travel and accommodation), any license fees or permits, and any costs for equipment, gauges or tools which must be specially manufactured. No increase in the Price is effective, whether due to increased material, labor or transportation costs or otherwise, without the prior written consent of NORMA.

- 6.3 Supplier agrees to perform the Services at fixed prices or on a time and material basis, as the case may be, with a maximum limit of the compensation (cost ceiling). In its Offer, Supplier shall disclose the cost types, quantity structures and cost rates.
- 6.4 Unless otherwise agreed between the Parties, charges for the rental and use of transport equipment and temporarily installed components, as well as repair thereof, are included in the Compensation.

7. Terms of payment

- 7.1 Unless otherwise agreed between the Parties, all payments are due upon acceptance of the Goods and Services by NORMA. Supplier shall issue an invoice to NORMA on or any time after delivery, pursuant to these GTC-P USA.
- 7.2 NORMA shall pay all properly invoiced amounts due to the Supplier within sixty (60) calendar days after NORMA's receipt of such invoice, except for any amounts disputed by NORMA in good faith. Without prejudice to any other right or remedy it may have, NORMA reserves the right to set off at any time any amount owing to it by the Supplier against any amount payable by NORMA to the Supplier.
- 7.3 NORMA reserves the right to return incorrect, unverifiable invoices for correction. The 45-day period for payment begins to run upon NORMA's receipt of the corrected invoice.
- 7.4 If partial payments (down payments and instalments) are agreed upon, NORMA may request performance guaranty from Supplier at Supplier's expense.

8. Change Orders

- 8.1 Supplier shall immediately inform NORMA regarding any technical or economic reasons which may necessitate the modification of the relevant specifications for the Goods or Services.
- 8.2 NORMA may at any time, by written instructions or drawings issued to Supplier, order changes to the Goods or Services (each a "Change Order"). Supplier shall within twenty (20) calendar days of receipt of a Change Order submit to NORMA a firm cost proposal for the Change Order. If NORMA accepts such cost proposal, Supplier shall proceed with the changed services subject to the cost proposal and the terms and conditions of the Contract. Supplier acknowledges that a Change Order may or may not entitle Supplier to an adjustment in Supplier's compensation or the performance deadlines under the Contract.
- 8.3 Supplier shall not deny the approval of a Change Order by NORMA if the change is objectively possible and the overall character of the performance to be provided is preserved.
- 8.4 Prior to carrying out any Change Order, NORMA and Supplier shall agree on any adjustments to compensation, deadlines or other provisions of the Contract in a written amendment to the Contract. Any adjustment in the Compensation shall be calculated based on the original cost basis of the Contract.
- 8.5 Absent agreement otherwise, Supplier shall continue its work as planned during the examination of the proposed changes.

9. Ownership of Material Furnished by NORMA

- 9.1 Materials, samples, drawings, utilities such as test equipment, gauges and tools furnished by NORMA ("Furnished Material") to Supplier necessary for its performance hereunder remain the property of NORMA and (until a

possible installation or use/consumption) shall be designated as such and separated by the Supplier.

- 9.2 Upon receipt, Furnished Material is to be thoroughly inspected by the Supplier. It is considered free from defects unless NORMA is notified in writing within five (5) calendar days of any damages, defects and missing components.
- 9.3 As long as the Furnished Material is with the Supplier, Supplier shall inventory it, keep it in safe custody and maintain it at no additional cost to NORMA, and insure it at Supplier's own expense. At the request of NORMA, Supplier shall hand over a written proof of insurance and an updated inventory stating the condition of the Furnished Material. Supplier shall be deemed to be a Bailee of the Furnished Materials at all times.
- 9.4 The Furnished Material may only be used as agreed. Unless otherwise foreseen, after termination of the Contract, Supplier shall promptly return all Furnished Material to NORMA free of charge and without being specifically requested.

10. Default

- 10.1 If the Parties have agreed upon an exact deadline for the delivery of Goods or performance of Services, the Supplier, if it fails to meet such deadline, shall be deemed to be in default as of such date without NORMA being required to provide any notice of default; provided, however, that NORMA, in its sole discretion, may elect to give Supplier notice of default and the right to cure such default within twenty (20) days thereafter, unless the Parties otherwise agree to a longer cure period.
- 10.2 Without the written approval of NORMA, neither partial deliveries nor advance deliveries are permitted.

11. Right of Cancellation of Orders

- 11.1 NORMA is entitled to cancel an Order, in whole or in part, at any time. NORMA shall notify Supplier of such cancellation in writing as soon as reasonably possible.
- 11.2 In case of NORMA's cancellation of an Order, Supplier is only entitled to be paid for work demonstrably performed or accrued expenditure and a reasonable margin of profit thereon, unless such cancellation was due to Supplier's default, breach of the contract non-performance or bad performance.

12. Delivery Location and Shipping Terms

- 12.1 Supplier shall deliver all Goods to the address specified in the Order during NORMA's normal business hours or as otherwise instructed by NORMA.
- 12.2 Unless otherwise specified in the Order, delivery shall be DAP, NORMA plant site, Incoterms© 2020. Supplier shall give written notice of shipment to NORMA when the Goods are delivered to a carrier for transportation. Supplier shall provide NORMA all shipping documents, including the commercial invoice, packing list, air waybill/bill of lading and any other documents necessary to release the Goods to NORMA within five (5) business days after Supplier delivers the Goods to the carrier for transportation. The Order number must appear on all shipping documents, shipping labels, bills of lading, air waybills, invoices, correspondence and any other documents pertaining to the Order.

13. Inspection and Rejection of Non-conforming Goods

- 13.1 NORMA has the right to inspect the Goods within five (5) days of delivery. NORMA, at its sole option, may reject all or any portion of the Goods if it determines the Goods to be non-conforming or defective. If NORMA rejects any portion of the Goods, NORMA has the right, effective upon written notice to the Supplier, to:

- a) terminate and rescind the Contract in its entirety;
- b) accept the Goods at a reasonably reduced price; or
- c) reject the Goods and require replacement of the rejected Goods.

- 13.2 If NORMA requires replacement of the Goods, Supplier shall, at its expense, promptly replace the non-conforming or

defective Goods and pay for all related expenses, including, but not limited to, transportation charges for the return of the defective goods and the delivery of replacement Goods. If Supplier fails to timely deliver replacement Goods, NORMA may replace them by covering with goods from a third party, charge Supplier for the cost thereof, and terminate the Contract. Any inspection or other action by NORMA under this Section 13 shall not reduce or otherwise affect Supplier's obligations under the Contract, and NORMA shall have the right to conduct further inspections after Supplier has carried out its remedial actions.

13.3 In case of purchase or service contracts where Supplier has supplied and installed Goods, NORMA shall be allowed thirty (30) calendar days upon completion to inspect the Goods and Services. If NORMA discovers defects or non-conforming Goods or Services, NORMA may elect to:

- a) Terminate and rescind the Contract in its entirety;
- b) Accept the Goods or Services at a reasonably reduced price; or
- c) Reject the Goods or Services and require replacement of the rejected Goods or require Supplier to repeat its performance of the Services.

13.4 NORMA shall immediately notify Supplier of non-conforming Goods or Services.

14. Warranty

14.1 Supplier warrants to NORMA that all Goods will:

- a) be free from any defects in workmanship, material and design for a period of twenty-four (24) months from the Delivery Date, or for such longer period as Supplier may offer;
- b) conform to applicable specifications, drawings, designs, samples and other requirements specified by NORMA;
- c) be fit for their intended purpose and operate as intended;
- d) be merchantable;
- e) be free and clear of all liens, security interests or other encumbrances; and
- f) not infringe or misappropriate any third party's patent, trademark, copyright or other intellectual property rights.

These warranties survive any delivery, inspection, acceptance or payment of or for the Goods by NORMA.

14.2 Supplier warrants to NORMA that it shall perform the Services using personnel of required skill, experience and qualifications and in a professional and workman-like manner in accordance with generally recognized industry standards for similar services and shall devote adequate resources to meet its obligations under the Contract.

14.3 The warranties set forth in this Section 14 are cumulative and in addition to any other warranty provided by law or equity. Any applicable statute of limitations runs from the date of NORMA's discovery of the non-conforming Goods or Services with the foregoing warranties. If NORMA gives Supplier notice of non-conforming Goods or Services pursuant to this Section 14, Supplier shall, at its own cost and expense, promptly:

- a) replace or repair the defective or non-conforming Goods or re-perform the nonconforming Services and pay for all related expenses, including, but not limited to, transportation charges for the return of the defective or non-conforming Goods to Supplier and the delivery of repaired or replacement Goods to NORMA, and, if applicable,
- b) repair or re-perform the applicable Services.

15. General Indemnification

Supplier shall defend, indemnify and hold harmless NORMA and its subsidiaries, affiliates, successors or assigns and its respective directors, officers, shareholders and employees (collectively, "Indemnitees") against any and all loss, injury, death, damage, liability, claim, deficiency, action, judgment, interest, award, penalty, fine, cost or expense, including reasonable attorney and professional fees and costs, and the cost of enforcing any right to indemnification hereunder and the cost of pursuing any insurance providers (collectively, "Losses") arising out of or occurring in connection with the Goods and Services purchased from Supplier or Supplier's negligence, willful misconduct or breach of these GTC-P USA. Supplier shall not enter into any settlement without NORMA's prior written consent.

16. Investment protection

16.1 Supplier warrants to NORMA for at least eight (8) years after expiry of the warranty period the compatibility of the Goods and Services with Supplier's developments. Supplier warrants to NORMA for at least ten (10) years from acceptance the supply of spare and detachable parts. In addition, Supplier enables NORMA to cover the all-time requirement. Deviating deadlines are to be specified in the Contract.

16.2 If Supplier, due to garnishment, voluntary or involuntary proceedings relating to bankruptcy, receivership, reorganization or assignment for the benefit of creditors other reasons, can no longer perform its services, directs them to be performed by third parties on the same conditions or offers an economically equivalent alternative, NORMA shall be entitled to perform the Services itself or contract with third parties for performance thereof. In such case, NORMA is entitled, without further delay or request, to access the source code or other documents of the Supplier and use them, inasmuch as required for the maintenance and support of the software and hardware.

16.3 To ensure Supplier's obligation to provide relevant documentation to NORMA related to warranty or software maintenance, NORMA may request at any time that Supplier's relevant business-critical documents be deposited with a third party, subject to NORMA's approval thereof, or if protected by technical measures, be deposited in a system designated by NORMA and kept up-to-date. This provision does not release Supplier from its obligation to otherwise perform the Services. The foregoing also applies to hardware.

16.4 Supplier agrees that if it continues to supply spare parts to NORMA after expiration of the warranty period; it shall offer such spare parts at either the original pricing offered to NORMA or in no event at price levels greater than the then current market price for such spare parts.

17. Licenses and export regulations

17.1 The sale, resale or other disposition of the Goods and any related technology or documentation may be subject to export control laws, regulations and orders of the United States of America and may be subject to the export and/or import control laws and regulations of other countries. The Supplier represents and warrants that it will comply with all applicable export control laws, including, without limitation, the requirements of the Arms Export Control Act (22 U.S.C. §§ 2751-2794), the International Traffic in Arms Regulation (22 C.F.R. § 120 et seq.) (the "ITAR"), the Export Administration Act (50 U.S.C. app. § 2401-2420), the Export Administration Regulations (15 C.F.R. §§ 730-774), the Office of Foreign Asset Control regulations (31 C.F.R. § 500 et seq.), and their successor and supplemental laws (collectively, "Export Laws") and any licenses issued under the Export Laws.

17.2 Insofar a Supplier provides goods for the performance by NORMA, Supplier shall remain informed at all times about national and international export regulations (e.g. ITAR) and shall notify NORMA immediately in writing, if the goods provided are subject to these provisions in whole or in part. Supplier complies with all applicable export regulations and discloses to NORMA on request all relevant information for this purpose. This obligation applies beyond the term of the contract.

17.3 Unless expressly otherwise agreed in writing, Supplier takes all measures required to obtain the official license needed for the provision of the

services. In particular, they include national and international export regulations. NORMA provides the contractual partner with appropriate support.

17.4 Where applicable for goods provided by the Supplier for the performance, Supplier shall provide, no later than at the time of acceptance of the contract, the following minimum information:

- The customs tariff numbers of the country of consignment, and the countries of origin of all goods.
- For controlled goods, the relevant national export control numbers must be indicated and, if the goods and/or services are subject to U.S. export regulations, the U.S. Export Control Classification Numbers (ECCN) or classification numbers of the International Traffic in Arms Regulations (ITAR) must be specified.
- Proofs of preferential origin as well as conformity declarations and marks of the country of consignment or destination are to be submitted without being requested; certificates of origin upon request.

17.5 The Supplier acknowledges that it shall not directly or indirectly export any Goods to any country to which such export is restricted or prohibited. The Supplier further acknowledges its responsibility to obtain any license to export, re-export or import and to disclose to NORMA on request all relevant information as may be required for the performance of the Contract.

17.6 Insofar as NORMA provides goods for the performance by the Supplier, NORMA shall be responsible for its compliance with national export control laws and regulations.

17.7 NORMA shall not be liable for any loss or damage arising from controls referred to in Section 17.1 of these GTC-P USA or any other restrictions imposed by other legislation on the resale or use of the Goods.

17.8 If the manufacture or use, sale of the Goods is forbidden or restricted by any competent government authority, any costs or expenses incurred by NORMA in connection with the Contract shall be paid by the Supplier.

18. Emerging intellectual property rights

18.1 Intellectual property rights (Copyrights, patent rights, etc.) that are created during the performance of the Contract, particularly on works, concepts, hardware and individual software including source code, program description in written or machine-readable form, which Supplier has developed for NORMA, shall be deemed to be "works for hire" and belong to NORMA, unless otherwise expressly agreed in the Contract.

18.2 Intellectual property rights (Copyrights etc.) that are created during the performance of the Contract, but are not part of the subject matter of Contract, belong to:

- a) NORMA, if they were created by its employees;
- b) Supplier, if they were created by its employees or by sub-contractors enlisted by it;
- c) NORMA and the Supplier, if they were created jointly by employees of NORMA and the Supplier, or by third parties contracted by them. The Parties shall refrain from imposing or increasing any license fees and shall be entitled to transfer their rights to third parties or grant rights of use to third parties without the approval of the other Party.

18.3 Both Parties are entitled to use and dispose of ideas, procedures and methods which are not protected by law, but without being under the obligation to disclose them.

19. Pre-Existing intellectual property rights

19.1 The Supplier and any third party engaged by Supplier shall retain any pre-existing intellectual property rights (Copyrights, patent rights, etc.). Where

third-party rights are involved, the Supplier warrants that it owns the relevant distribution rights and rights of use.

19.2 On existing intellectual property rights, NORMA shall be given a temporary, spatially and factually unlimited, non-exclusive, transferable right of use within the purpose of the Contract. Supplier agrees not to base any rights on these existing intellectual property rights, which could be in conflict with the foreseen rights of use and distribution regarding the subject matter of Contract.

19.3 In case of standard software, this right includes the use of the hardware and its successor systems as provided in the Contract. In case of modifications to the operating system or higher performance class, such modification and extension of the rights of use must be approved by the Supplier, which approval shall not be unreasonably withheld. The modifications and extensions of the rights of use are calculated according to the original cost rate.

19.4 For data backup and storage purposes NORMA shall be entitled to make copies of the standard software. In case of failure of the contractually specified hardware, NORMA is entitled to use the standard software on replacement hardware without any additional compensation.

19.5 Both Parties are entitled to use and dispose of ideas, procedures and methods which are not protected by law, but without being under the obligation to disclose them.

20. Infringement of Intellectual Property Rights

20.1 Supplier shall defend at its own cost and risk any third party claims arising from infringement of intellectual property rights. If a third party initiates a lawsuit against the Supplier, it shall inform NORMA immediately in writing. If the third party raises direct claims against NORMA, Supplier shall indemnify and hold NORMA harmless for any such claims. NORMA may elect to require Supplier to defend NORMA, at Supplier's expense, or NORMA may elect to direct its own defense, the costs of which Supplier shall be responsible, including attorney's fees, court costs, judicial orders, damage awards or settlement amounts.

20.2 If, due to third party claims of infringement of intellectual property rights, it becomes impossible for NORMA to use the Goods and Services in whole or in part, Supplier shall either change its performance such that it does not infringe any third party rights and maintains its ability to perform the contractually-owed Goods and Services, or obtain at its own expense a license from the third party. If Supplier does not take action to carry out one of these possibilities in due course, NORMA shall be entitled to immediately terminate the Contract and return the respective Goods and Services to the Supplier for full refund and indemnification by Supplier.

21. Confidentiality

21.1 Both Parties shall treat in strict confidence all confidential and proprietary information disclosed by the other Party, which is neither generally known nor generally accessible (the "Confidential Information"), and shall use it only for the purpose of fulfilling the Contract. The Parties shall ensure the protection of all Confidential Information by their personnel, agents and consultants. In case of doubt, all information disclosed by the Parties to each other shall be treated as Confidential Information.

21.2 Confidential information of a party does not include information which:

- a) was already known to the other party, before it was disclosed by the disclosing party;
- b) is or becomes generally known without the other party's disclosure;
- c) was disclosed to the other party by a third party without any transfer restriction;
- d) was developed by the other party itself without using or referring to the Confidential Information of the protected party; and/or must be disclosed by order or legally binding decision of a court, administrative or other authority. In this case, the Party under the obligation to disclose shall inform the other Party immediately of the decision and consider protective measures the other Party may desire to implement.

21.3 The obligations under this Section 21 remain in effect during the term of the Contract and shall survive termination of the Contract for a period of three (3) years thereafter.

21.4 A Party may not disclose any Confidential Information to a third party without the prior written approval of the other Party, except as provided in Section 21.5, here below. If approval is granted, the obligations of confidentiality are to be transferred to the receiving third party.

21.5 Notwithstanding Section 21.4 of these GTC-P USA, NORMA may disclose Confidential Information to the companies of the NORMA Group, particularly to NORMA International Holding Ltd., as well as its subsidiaries, and contracted advisors and specialists (lawyers, auditors, experts etc.).

21.6 Advertising and publications about specific services in connection with the Contract require the written approval of the other Party. Without the written approval of NORMA, the Supplier shall not advertise the fact that a collaboration between the Parties exists or existed, and shall not give NORMA as a reference.

22. Data protection

22.1 Each party may have access to personal data (for example names, functions, business units, contact details and communication data) relating to the other party's employees, representatives, consultants, agents, contractors and other personnel ("Personnel"; "Personnel Data") in relation with the contract that is subject to these GTC-P USA. The parties agree that they act as independent controllers in relation with such Personnel Data unless otherwise agreed expressly by the parties. Personnel Data may be processed only in accordance with applicable law, applying appropriate security measures (e.g. technical and organizational measures, etc.), and only in order to enter into and perform the contract and compatible purposes including but not limited to order and payment processing, tolls, taxes and import/export management, customer relationship management, business accounting and general administrative purposes. Each party undertakes to inform its own Personnel about the processing of Personnel Data by the other party, in accordance with applicable law. Additional details about NORMA's data processing are set out in NORMA's privacy notices (see www.NORMA.com/en/privacy).

23. Compliance

23.1 Supplier complies with applicable legal standards, particularly with the competition and antitrust laws, industrial safety and child protection provisions (e.g. regarding conflict commodities), the prohibition of human trafficking and with the core conventions of the International Labor Organization, as well with the provisions against counterfeits or for the protection of the environment and of health (e.g. guidelines such as REACH and RoHS). Supplier complies with the current code of conduct for business partners of NORMA, which he will be handed upon request.

23.2 The Parties commit themselves not to directly or indirectly make any payment, gift or other commitment to any person in a manner contrary to applicable law, or accept financial or other favors, if in return the giving party expects an unjustified advantage or is rewarded. The Parties also commit themselves to comply with the U.S. Foreign Corrupt Practices Act and the Convention on Combating Bribery of Foreign Public Officials in International Business Transactions concluded within the OECD on 17 December 1997 also in private business transactions.

23.3 The Parties shall require their personnel, sub-contractors, suppliers and other third parties contracted for the fulfillment of the Contract to comply with this Section 23.

24. Termination

In addition to any remedies available under these GTC-P USA, NORMA may terminate the Contract with immediate effect upon written notice to the Supplier, either before or after the acceptance of the Goods or the Supplier's delivery of the Services, if Supplier has not performed or breached any of the provisions of the Contract, in whole or in part. If the

Supplier becomes insolvent, files a petition for bankruptcy or is the subject of proceedings relating to bankruptcy, receivership, reorganization or assignment for the benefit of creditors, then NORMA may terminate the Contract immediately upon written notice to the Supplier. If NORMA terminates the Contract for any reason, Supplier's sole and exclusive remedy is payment for the Goods received and accepted and Services accepted by NORMA prior to the termination.

25. Limitation of Liability

Nothing in the Contract shall exclude or limit:

- a) Supplier's liability under Sections 14 (Warranty), 15 (General Indemnification), 20 (Infringement of Intellectual Property Rights), 21 (Confidentiality) and 23 (Compliance) hereof;
- b) Supplier's liability for fraud, personal injury or death caused by its negligence or willful misconduct; or
- c) Supplier's liability for consequential, indirect or special damages arising from the foregoing.

26. Assignment

26.1 The Contract and the Parties' rights and duties arising therefrom shall not be assignable without the express prior written approval of both Parties to the Contract, which approval shall not be unreasonably withheld.

26.2 Notwithstanding Section 26.1 hereunder, NORMA shall be entitled to assign rights and obligations from the Contract to another company of the NORMA Group at any time.

26.3 Supplier shall not assign any claims arising from this Contract without the express prior written approval of NORMA.

27. Verification

27.1 Upon written advance notification of at least 15 days and during normal working hours at supplier's place of business, supplier shall allow NORMA or an auditing firm commissioned by NORMA to examine all documents reasonably related to supplier's compliance with the provisions of this Agreement. NORMA or its authorized appointee shall take such necessary measures to preserve the confidentiality of such documents.

27.2 All costs and expenses in connection with the verification shall be borne by NORMA, provided however, that if the verification process demonstrates supplier's failure to comply with the provisions of this Agreement, supplier shall assume all costs and expenses of the verification.

27.3 NORMA or its authorized appointee (such as quality inspectors according to standard AQAP 2110) and competent authorities shall be granted access to supplier's premises and records to perform inspections and audits. Upon request, supplier shall provide access to documents and submit requested information related to the scope of contract to such personnel.

28. Waiver

No waiver by NORMA of any of the provisions of the Contract is effective unless explicitly set forth in writing and signed by NORMA. No failure to exercise, or delay in exercising, any right, remedy, power or privilege arising from the Contract operates as, or may be construed as, a waiver thereof. No single or partial exercise of any right, remedy, power or privilege thereunder precludes any other or further exercise thereof or the exercise of any other right, remedy, power or privilege.

29. Applicable law and jurisdiction

29.1 All matters arising out of or relating to the Contract are governed by and construed in accordance with the internal laws of the State of Georgia without giving effect to any choice or conflict of law provision or rule (whether of the State of Georgia or any other jurisdiction) that would cause the application of the laws of any jurisdiction other than those of the State of Georgia.

29.2 Any legal suit, action or proceeding arising out of or relating to the Contract shall be instituted in the competent federal or state courts of Chatham

County, Georgia and each Party irrevocably submits to the exclusive jurisdiction of such courts in any such suit, action or proceeding.